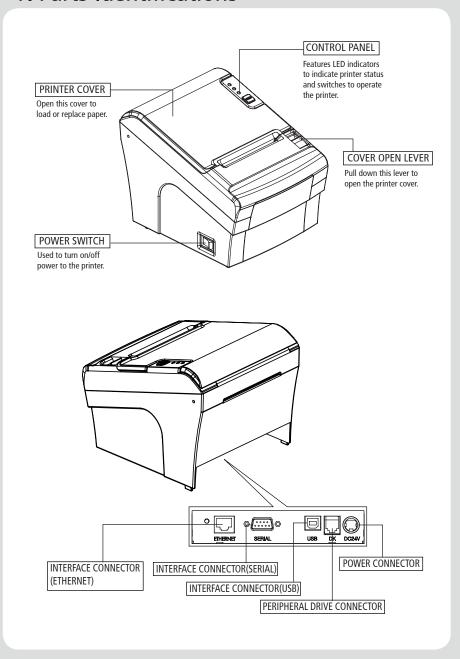


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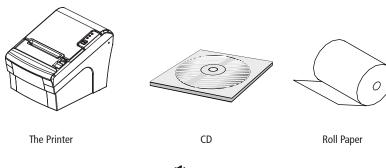
1. Parts Identifications

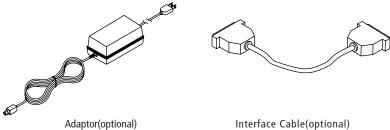


2. Setting Up the Printer

2-1. Unpacking

Your printer box should include these items. If any items are damaged or missing, please contact your dealer for assistance.

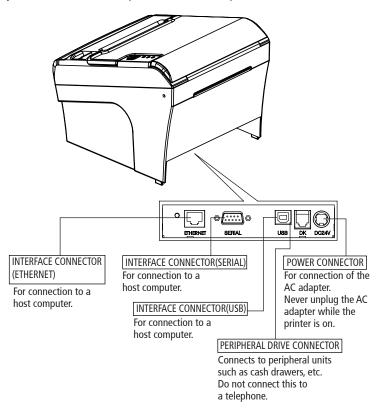




2-2. Connecting the Cables

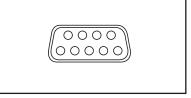
You can connect up the cables required for printing to the printer.

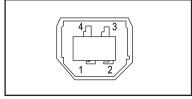
They all connect to the connector panel on the back of the printer, which is shown below:



Before connecting any of the cables, make sure that both the printer and the computer are turned off.

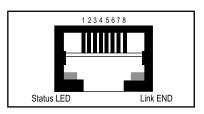
2-2-1. Interface Connector





<9 Pin Serial>

<USB "B" Type>



<Ethernet>

9Pin Serial Interface

| Pin | Signal | 1/0 | Description |
|-------|--------|--------|--|
| 2 | RXD | Input | Printer receive data line RS-232C level |
| 3 | TXD | Output | Printer transmit data line RS-232C level |
| 4, 7 | DTR | Output | Printer handshake to host line RS-232C level |
| 5 | GND | - | System Ground |
| 6 | DSR | Input | Data Send Ready |
| 1,8,9 | NC | - | |

USB Interface

| Pin | Signal | 1/0 | Description |
|-----|--------|-----|----------------------------|
| 1 | +5V | - | +5V |
| 2 | DATA- | - | Printer transmit data line |
| 3 | DATA+ | - | Printer transmit data line |
| 4 | GND | - | System Ground |

Ethernet Interface

| PIN | SIGNAL | 1/0 |
|-----|------------|---------------|
| 1 | Data Out + | Output Data + |
| 2 | Data Out - | Output Data - |
| 3 | GND | Ground |
| 4 | Data IN + | Input Data + |
| 5 | Data IN - | Input Data - |
| 6 | N.C | |
| 7 | N.C | |
| 8 | N.C | |

This equipment is indoor use and all the communication wirings are limited to inside of the building.

2-2-2. Cash Drawer Connector

The printer can operate two cash drawers with a 6 pin RJ-11 modular connector.

The driver is capable of supplying a maximum current of 1.0A/24VDC for 510ms or less when not printing.



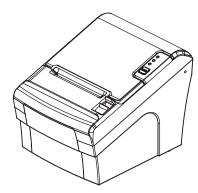
| PIN | SIGNAL | DESCRIPTION |
|-----|--------------------------------|-------------|
| 1 | Signal GND | - |
| 2 | Drawer kick-out drive signal 1 | Output |
| 3 | Drawer open/close signal | Input |
| 4 | +24V | - |
| 5 | Drawer kick-out drive signal 2 | Output |
| 6 | Signal GND | - |

Caution : To avoid an overcurrent, the resistance of the drawer kick-out solenoid must be 24 $\,\Omega\,$ or more.

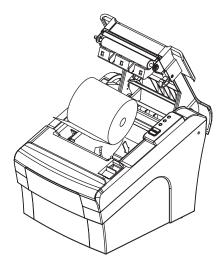
2-3. Loading the Roll Paper

Notes: Be sure to use paper rolls that meet the specifications. Do not use paper rolls that have the paper glued to the core because the printer cannot detect the paper end correctly. (Turn off power switch)

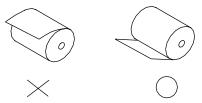
- 1. Make sure that the printer is not receiving data; Otherwise, data may be lost.
- 2. Open the paper roll cover by pushing down the cover open button.



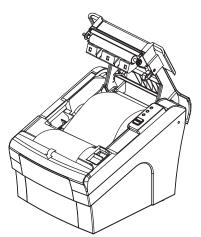
- 3. Remove the used paper roll core if there is one inside.
- 4. Insert new paper roll as shown.



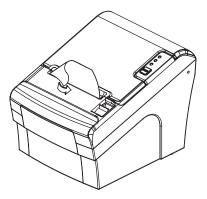
5. Be sure to note the correct direction that the paper comes off the roll.



6. Pull out a small amount of paper, as shown. Then, close the cover.



7. Tear off the paper as shown.

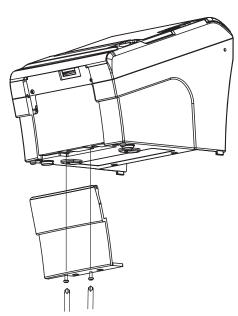


♣CAUTION:

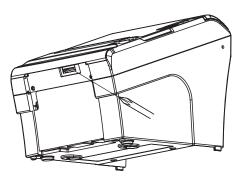
When the paper is jammed with cutter, the top cover might be stuck. In this case, repeat power on and off several times.

If the top cover is still stuck, please follow the steps to release the papers from jamming.

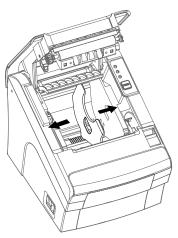
- Make sure the printer is turned off.
 Remove the screw from the DIP switch cover. Then, take off the DIP switch cover as shown in the illustration below.



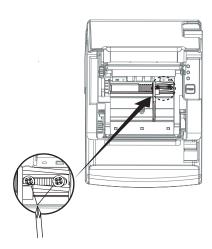
3. Turn screw with drivers to a direction until paper is released from the cutter.



- 2-4. Adjustment of paper width1. Please adjust the Paper Guide to fit to the paper width as the direction of arrow.



2. Tight the screw after adjusting the Paper Guide.



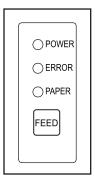
3. Pull the edge of paper once the paper roll is installed correctly and close the Paper Cover.

3. Control panel and other functions

3-1. Control panel

You can control the basic paper feeding operations of the printer with the button on the control panel. The indicator lights help you to monitor the printer status.

Control Panel



Button

The button can be disabled by the ESC c 5 command.

Press the FEED button once to advance paper one line. You can also hold down the FEED button to feed paper continuously.

3-2. Error indicators

This section explains the different patterns signaled by the three LED indicators located on the top cover of the printer.

| STATUS | PAPER | ERROR | POWER | REMARKS | |
|----------------|-------|-------|-------|---|--|
| 31A1U3 | RED | RED | GREEN | NEIVIANNS | |
| Power off | OFF | OFF | OFF | Normal power is not supplied to the printer | |
| Power on | OFF | OFF | ON | Normal power is supplied to the printer | |
| On line | OFF | OFF | ON | Normal error-free mode | |
| Cover open | OFF | ON | ON | Close cover | |
| Paper empty | OFF | ON | ON | Insert new paper roll | |
| Paper near end | ON | OFF | ON | Paper is low | |
| Test mode | OFF | OFF | ON | Ignored error led | |

4. Self Test

The self-test result indicated whether the printer is operating properly. Also with this, user can check following options or status of the printer.

Control circuit Printer mechanism Printing quality ROM version Interface setting

This test is independent of any other equipment or software.

Running the self test

- 1. Make sure the printer is turned off and the printer cover is closed properly before performing the self test
- 2. Turn the printer on holding the FEED button, then the self-test will start. The self-test prints the printer setting value and then prints the following, and pauses. (Error LED On)

SELECT MODE BY BUTTON

- 1. ASCII PRINT
- 2. SELECT BAUDRATE MODE
- 3. HEXADUMP MODE
- 3. Press the FEED button consecutively (1~3)

| 1. ASCII PRINT (press the FEED button once) | 2.SELECT BAUDRATE MODE (press the FEED button twice) | 3. HEXADUMP MODE (press the FEED button triple time) |
|--|---|---|
| Printing test page constructed with ACII code. | Set the speed of Serial Interface (You can set the BAUDRATE in this mode) | Printing the HEX value received from the interface |

- ♣Wait for 5~6 seconds if you want to exit. Printer performs a cutting when exiting this mode
- 4. The printer is ready to receive data after finishing setting.

5. ASCII Print

ASCII PRINT is printing a test page constructed ASCII code. You can able to check the printer works properly with this

The ASCII PRINT test automatically ends and cuts the paper after printing the following:

*** Completed ***

The printer is ready to receive data as soon as it completes the ASCII PRINT.

6. Select Baudrate Mode

After entering the BAUDRATE MODE, the list which can select the BPS will be printed. Similar like Self Test, you can press the FEED button to select a BAUDRATE.

Once the input performs properly, the printer shows a result and store.

The printer is ready to receive data as soon as it completes the SELECT BAUDRATEMODE.

SELECT BAUDRATE BY BUTTON

- 1. 9600bps
- 2. 19200bps
- 3. 38400bps
- 4. 115200bps

7. Hexadecimal Dump

This feature allows experienced users to see exactly what data is coming to the printer. This can be useful in finding software problems.

When you go into the hex dump function, the printer prints all commands and other data in hexadecimal format along with a guide section to help you find specific commands.

To use the hex dump feature, follow these steps

- 1. Please turn printer off.
- 2. Please turn printer on while press down "Feed" button.
- 3. Press the FEED button three times when the Self Test printed.
- 4. Now printer had entered into Hexa dump mode.
- 5. Run any software program that sends data to the printer. The printer prints "Hexadecimal printing mode..." and then all the codes it receives in a two-column format. The first column contains the hecadecimal codes and the second column gives the ASCII characters that correspond to the codes.

Hecadecimal Dump

1B 21 00 1B 26 02 40 40 .!..& . @ @

1B 25 01 1B 63 34 00 1B .%..c4 ..

41 42 43 44 45 46 47 48 ABCDEFGH

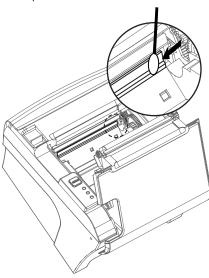
- ☐ A period (.) is printed for each code that has no ASCII equivalent.
- 6. Turn off the printer.
- 7. Turn on the printer.

8. Printer cleaning

If the interior of the printer is dusty, printing quality can be lowered. In this case, follow the instructions below to clean the printer.

♣Note:

- 1. Make sure to turn the printer power off prior to cleaning
- 2. Regarding print head cleaning, as the print head is very hot during printing, turn off the printer power and wait approximately 10 minute before start.
- 3. When cleaning the print head, take care not to touch the heated part of the print head. The print head subject to be damaged by static electricity.
- 4. Take care not to allow the print head to become scratched and /or damaged in any way.



- 1. Use an applicator swab moistened with an alcohol solution to clean the print head and remove any dusts.
- 2. Once the cleaning is completed, insert paper roll into the printer few minutes later and close the printer cover.

Preventing Overheating

To prevent the motor from overheating, continuous operation of the printer should be 1.5 m or less in print length. Set the pause time for 30 seconds or more than it.

9. Specifications

Appendix A : Specifications

9-1. General Specifications

(1) Printing Method Direct line thermal printing.

(2) Dot density

180 DPI (Hor / Ver) 180 / 180 (0.141mm / 0.141mm dot)

(3) Printing Width

180 DPI Max 72mm (512 Dots/Line)

(4) Number of print columns.

No. of columns

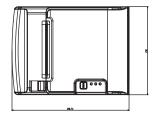
| | Font "A" | Font "B" |
|---------|----------|----------|
| 180 DPI | 42 | 56 |

(5) Roll paper Refer to chapter 2 for details on the recommended roll Paper.

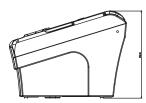
Paper width: 50mm~82.5mm Roll diameter: Max. Ø80mm

(6) Weight 3.75 lbs (1.7Kg)

(7) Overall dimension







9-2. Auto Cutter Specifications

(1) Cutting Frequency Max. 30 cuts per minute

(2) Thickness of paper $0.06 \sim 0.09 \text{ mm}$

(3) Cutter Life 1.5 million cuttings

9-3. Interface

USB (B type) + Serial(RS-232C) + Ethernet

9-4. Electrical Characteristics

(1) Input Voltage DC 24V \pm 10%

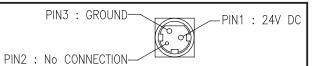
(2) Current Consumption Operating: Approx. 1.75 A (at ASC || printing)

Peak: Approx. 10 A

(at print duty 100%, For 10 seconds or less)

Stand-by: Approx. 0.03 A(RMS)

(3) Power Connector



♣Important!

When connecting or disconnecting the power supply from the printer, be sure that the following cautions are observed.

- (1) Use a power supply (Limited Power Supply) of DC 24V±10% and more than 1.75A.
- (2) Be careful about installing the printer in an area where there is noise.
- (3) Take the appropriate measure to protect against electrostatic AC line noise, etc.

9-5. Environmental Requirements

(1) Operating

Temperature 0°C to 45°C

Humidity 10% to 90% RH (without condensation)

(2) Transport/Storage (except paper)
Temperature -20°C to 60°C

Humidity 10% to 90% RH (without condensation)

9-6. Reliability

(1) MCBF 60 million lines (based on an average printing rate of 12.5% with paper

thickness in the range of from 65μm - 75μm)

35 million lines (based on an average printing rate of 12.5% with paper

thickness in the range of from 76µm - 150µm)

(2) Head Life 160Km

(3) Cutter Life 1.5 million cuttings (if the paper thickness is between 65 and 90µm)

9-7. Certification

- (1) FCC PART15 CLASS A
- (2) CE-EMCD (CE-EMCD Class B should use Parallel shield Cable complied with IEEE-1284 standards)

10. Command List

| No. | Command | Function | REMARKS |
|-----|---------|--|---------|
| 1 | HT | Horizontal tab | |
| 2 | LF | Print and line feed | |
| 3 | CR | Print and carriage return | |
| 4 | FF | Print and return to standard mode(in page mode) | |
| 5 | CAN | Cancel print data in page mode | |
| 6 | DLE EOT | Real-time status transmission | |
| 7 | DLE ENQ | Real-time request to printer | |
| 8 | DLE DC4 | Generate pulse at real-time | |
| 9 | ESC FF | Print data in page mode | |
| 10 | ESC SP | Set right-side character spacing | |
| 11 | ESC! | Select print mode(s) | |
| 12 | ESC \$ | Set absolute print position | |
| 13 | ESC % | Select/cancel user-defined character set | |
| 14 | ESC & | Define user-defined characters | |
| 15 | ESC * | Set bit-image mode | |
| 16 | ESC - | Turn underline mode on/off | |
| 17 | ESC 2 | Select default line spacing | |
| 18 | ESC 3 | Set line spacing | |
| 19 | ESC = | Select peripheral device | |
| 20 | ESC ? | Cancel user-defined characters | |
| 21 | ESC @ | Initialize printer | |
| 22 | ESC D | Set horizontal tab positions | |
| 23 | ESC E | Turn emphasized mode on/off | |
| 24 | ESC G | Turn double-strike mode on/off | |
| 25 | ESC J | Print and feed paper using minimum units | |
| 26 | ESC L | Select page mode | |
| 27 | ESC M | Select character font | |
| 28 | ESC R | Select an international character set | |
| 29 | ESC S | Select standard mode | |
| 30 | ESC T | Select print direction in page mode | |
| 31 | ESC V | Turn 90° clockwise rotation mode on/off | |
| 32 | ESC W | Set printing area in page mode | |
| 33 | ESC \ | Set relative print position | |
| 34 | ESC a | Select justification | |
| 35 | ESC c 3 | Select paper sensor(s) to output paper-end signals | |
| 36 | ESC c 4 | Select paper sensor(s) to stop printing | |
| 37 | ESC c 5 | Enable/disable panel buttons | |
| 38 | ESC d | Print and feed paper n lines | |
| 39 | ESC p | General pulse | |

| No. | Command | Function | REMARKS |
|-----|--------------|---|---------|
| 40 | ESC t | Select character code table | |
| 41 | ESC { | Turn upside-down printing mode on/off | |
| 42 | FS p | Print NV bit image | |
| 43 | FS q | Define NV bit image | |
| 44 | GS! | Select character size | |
| 45 | GS \$ | Set absolute vertical print position in page mode | |
| 46 | GS * | Define downloaded bit image | |
| 47 | GS / | Print downloaded bit image | |
| 48 | GS B | Turn white/black reverse printing mode on/off | |
| 49 | GS H | Select printing position of HRI characters | |
| 50 | GS I | Transmit printer ID | |
| 51 | GS L | Set left margin | |
| 52 | GS P | Set horizontal and vertical motion units | |
| 53 | GS V | Select cut mode and cut paper | |
| 54 | GS W | Set printing area width | |
| 55 | GS \ | Set relative vertical print position in page mode | |
| 56 | GS a | Enable/disable Automatic Status Back(ASB) | |
| 57 | GS f | Select font for HRI characters | |
| 58 | GS h | Set bar code height | |
| 59 | GS k | Print bar code | |
| 60 | GS r | Transmit status | |
| 61 | GS v 0 | Print raster bit image | |
| 62 | GS w | Set bar code width | |
| | | | |
| | | | |
| | < Add > | | |
| 1 | ESC i | Full cut | |
| 2 | ESC m | Partial cut | |
| 3 | FS! | Set print mode(s) for Kanji characters | |
| 4 | FS & | Select Kanji character mode | |
| 5 | FS - | Turn underline mode on/off for Kanji character | |
| 6 | FS. | Cancel Kanji character mode | |
| 7 | FS 2 c1 d1dk | Define user-defined Kanji characters | |
| 8 | FS C | Select Kanji character code system | |
| 9 | FS S 1 2 | Set Kanji character spacing | |
| 10 | FS W | Turn quadruple-size mode on/off for Kanji character | |
| 11 | RS | Beep Sound | |